

Metro Action Commission

Mission

Metropolitan Action Commission changes lives, embodies a spirit of hope, improves communities and makes Nashville a better place to live. We care about the entire community and are dedicated to helping people help themselves and each other.

Metro Action Commission

Table of Contents

Strategic Goals	3
Administrative Line of Business	
Administration and Leasehold Program	5
Non-allocated Financial Transactions	5
Child and Family Development Line of Business	
Child Health and Wellness Program	6
Families and Communities as Partners Program	6
Nutrition Services Program	7
Educational Child Development Program	6
Community Empowerment Line of Business	
Community Advocacy Program	8
Community Improvement and Revitalization Line of Business	
Adult Education and Training Program	9
Community Partnership and Linkages Line of Business	
Service Coordination Program	10
Self-Sufficiency Line of Business	
Health Improvement Program	11
Adult Education, Training and Support Program	11
Low-Income Home Energy and Emergency Assistance Program	11

Metro Action Commission

Strategic Goals

- Child and Family Development (National Performance Indicator 6.3 Infants and Children 2, 3, 4) - Experience an increase in children receiving positive early childhood experiences by:
 - Increase teacher and teacher assistant training and credentials
 - Shared teacher training with schools, Day cares and Head Start
 - Number of children who are developmentally ready to enter kindergarten
 - Increase child outcomes assessment to determine school readiness
 - Birth to third grade symposium with partner agencies to increase shared knowledge and planning for early childhood professionals with key community stake holders
 - Shared planning and joint in service with Metro schools around teacher training and location of pre-k facilities to increase opportunities for all pre-k age children
- Community Empowerment (National Performance Indicator 3.2A) - Individuals with low income will experience increase in opportunity to be heard concerning issues in their community as evidenced by:
 - Adult education
 - Head Start/ Early Head Start
 - Increased parental involvement activities
 - Increased representation by individuals with low incomes on boards, councils and commissions
- Community Improvement and Revitalization (National Performance Indicator 2.1 C, E, H) - Increase in Community Improvements as evidenced by:
 - Number of accessible and affordable health care services for low-income people created and or maintained (Early Head Start/Supplement program/prescription program)
 - Number of accessible safe and affordable childcare or child development placement opportunities for low income families created or maintained
 - Increase in access to community services and resources by individuals with low income
- Community Partnerships and Linkages (National Performance Indicator 4.1) - Metro Action Commission customers will experience an agency with an enhanced capacity to achieve results as evidenced by:
 - Establish one or more formal arrangements such as a memorandum of understanding or service contracts between the agency and public or private service providers to coordinate services and exchange of program participants
 - Percent increase of partnerships established and or maintained with other public and private entities to mobilize and leverage resources to provide services to individuals with low income
- Self Sufficiency (National Performance Indicator 1.1A and 1.2 B, C) - Metro Action Commission Customers will experience a decrease in barriers to initial or continuous employment as evidenced by:

Metro Action Commission

Number of internal promotions/increased job retention/higher wages

Number of staff that achieve an additional credential(s), certifications, degrees and training

The number of customers who complete the GED program and receive their diploma

The number of customers who make progress toward completing a post-secondary education program

Metro Action Commission

Administrative Line of Business

The purpose of the Administrative Line of Business is to provide support services to the department so they can efficiently and effectively deliver results for customers.

Administration and Leasehold Program

The purpose of the Administration and Leasehold program is to provide administrative products for management, general administration, operations, and facilities so they can account for general cost and successfully manage the agency as a whole.

Non-allocated Financial Transactions

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental “to be determined” budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

Metro Action Commission

Child and Family Development Line of Business

The purpose of the Child and Family Development Line of Business is to provide school readiness, health and social services products to eligible children ages birth to 5 so they can demonstrate proficiency in educational and social skill outcomes at the end of the year.

Child Health and Wellness Program

The purpose of the Child Health and Wellness Program is to provide disability services, health and mental health products to children enrolled in Head Start/Early Head Start so they can experience a reduction in learning barriers and health problems to enable them to fully participate in school.

Result Measures

- Percentage of children who received follow-up health services within 30 days of health screenings

Output Measures

- Number of health screenings provided with 20% health services delivered

Demand Measures

- Number of health screenings anticipated with health services anticipated

Educational Child Development Program

The purpose of the Educational Child Development Program is to provide readiness and life skills products to eligible children ages three to five years so they can demonstrate proficiency in educational and social skill outcomes at the end of one year.

Result Measures

- Percentage of children who can follow three-step directions

Output Measures

- Number of language lessons

Demand Measures

- Number of language lessons demanded

Families and Communities as Partners Program

The purpose of the Families and Communities as Partners Program is to provide training, educational, and resource products to eligible families and caregivers so they can better provide for children.

Result Measures

- Percentage of respondents who said that the information received would help them better provide for children

Output Measures

- Number of training workshops provided

Demand Measures

- Number of training workshops demanded

Metro Action Commission

Nutrition Services Program

The purpose of the Nutrition Services Program is to provide individualized assessment, meal planning, educational and wellness products to children enrolled in HeadStart/Early Head Start and their families so they can make food choices that benefit them and facilitate a healthy lifestyle.

Result Measures

- Percentage of children who can identify healthy food

Output Measures

- Number of nutrition lessons taught

Demand Measures

- Number of nutrition lessons demanded

Metro Action Commission

Community Empowerment Line of Business

The purpose of the Community Empowerment Line of Business is to provide poverty information, response and coordination products to individuals with low incomes and groups so they can seek solutions to improve the conditions of their community and neighborhood.

Community Advocacy Program

The purpose of the Community Advocacy Program is to mobilize individuals with low incomes to engage in activities that support and promote their own wellbeing and that of their community.

Result Measures

- Percentage of individuals with low incomes serving on governing boards and participating on parent councils

Output Measures

- Number of low-income individuals serving on Head Start Policy council

Demand Measures

- Number of policy council meetings

Metro Action Commission

Community Improvement and Revitalization Line of Business

The purpose of the Community Improvement and Revitalization Line of Business is to increase or safeguard opportunities and community resources or services to individuals with low incomes.

Adult Education and Training Program

The purpose of the Adult Education and Training Program is to increase the training and placement opportunities for staff and customers.

Result Measures

- Percentage of individuals with increased opportunities for education and training

Output Measures

- Number of significant males participating in education and training programs

Demand Measures

- Number of training and education programs

Metro Action Commission

Community Partnership and Linkages Line of Business

The purpose of the Community Partnership and Linkages Line of Business is to provide service coordination and expanded resource products to residents with low incomes to assist them in achieving family and individual goals.

Service Coordination Program

The purpose of the Service Coordination Program is to provide comprehensive case management products to customers so they can achieve family and individual goals.

Result Measures

- Percentage of clients assisted by multiple agencies as a result of both formal and informal agreements and working relationships

Output Measures

- Number of income qualifying individuals served as a result of referrals

Demand Measures

- Number of referrals requested

Metro Action Commission

Self-Sufficiency Line of Business

The purpose of the Self-Sufficiency Line of Business is to provide financial assistance, adult education and training, and health products to income eligible residents of Davidson County so they can maintain independent living and improve self-sufficiency.

Adult Education, Training and Support Program

The purpose of the Adult Education, Training and Support Program is to provide General Equivalency Degree, training, job readiness, and college preparation products to economically and educationally disadvantaged individuals of Davidson County so they can increase their household income and education levels.

Result Measures

- Percentage of individuals who increase educational levels

Output Measures

- Number of individual education, training and employment plans developed

Demand Measures

- Number of individual education and employment plans anticipated

Health Improvement Program

The purpose of the Health Improvement Program is to provide dental, mental, and vision products for income eligible residents of Davidson County who are 17 years or older so they can receive basic health services to fulfill their medical needs.

Result Measures

- Percentage of eligible customers receiving needed health services

Output Measures

- Number of prescriptions purchased

Demand Measures

- Number of prescriptions anticipated

Low-Income Home Energy and Emergency Assistance Program

The purpose of the Low-Income Home Energy and Emergency Assistance Program is to provide household counseling and financial assistance products to income eligible households of Davidson County so they can maintain independent living and improve self-sufficiency.

Result Measures

- Percentage of clients who do not return after 1 year

Output Measures

- Number of homeless utility deposits provided

Demand Measures

- Number of homeless utility deposits requested